

ns

In partnership with

7KLV LV NQRZQ DV WKH ¶ WUDQVSRUW DFFHVVLE
WKLV JDS LV WKDW RXU VWUHHWV DUH RIWHQ L
GLVDEOHG SHRSOH WR QDYLJDWH 7KHVH EDUU
SHRSOH DFFHVVVLQJ ZKDW WKH\ QHHG IURP HVV
DQG IRRG RSSRUWXQLWLHV LQ ZRUN DQG HGXF
EHQHÀWV OLNH FRPPXQLW\ DQG JUHHQ VSDFH
LQGHSHQGHQFH DQG D KLJKHU ULVN RI LVRODW
0DNLQJ ZDONLQJ DQG ZKHHOLQJ DFFHVVLEOH V
IRU GLVDEOHG SHRSOH LV D FULWLFDO SDUW R
DFFHVVLELQW\ JDS \$IWHU DOO DOPRVW HYHU
DQG HGGV ZLWK ZDONLQJ RU ZKHHOLQJ \$GGUH
DFFHVVLELQW\ JDS IRU GLVDEOHG SHRSOH LQ
EHQHÀWV LQ WKH UHJLRQ RI ... ELOOLRQ SHU
HFRQRP\ LQFOXGLQJ IRU ORFDO EXVLQHVVHV

The Disabled Citizens' Inquiry

:LWK JHQHURXV IXQGLQJ IURP ORWDELQW\ 6XV
ZLWK 7UDQVSRUW IRU \$OO WR SURYLGH DQ RSS
H[SHULHQFH YLHZV DQG LGHDV RI GLVDEOHG S
SROLF\ LQYHVWPHQW DQG SUDFWLFH IRU ZDON
SDQPSDLUPHQW DSSURDFK ZDV XVHG WKURXJK
7R GR VR ZH KHOG IRXU WZR GD\ FLWL]HQV. ZR
SHRSOH DFURVV WKH 8. 'LVDEOHG SHRSOH VKD
H[SORUHG EDUULHUV RQ WKH VWUHHW ORFDOO
VXJJHVW DQG GHVLJQ VROXWLRQV IRU FKDQJH
WKHQ WHVWHG DQG UHÀQHG ZLWK SUDFWLWLRO
VHFWRU DQG GLVDELQW\ RUJDQLVDWLRQV DFU
IDFLOLWDWRUV DQG PDQ\ RI WKH SUDFWLWLRO
PHPEHUV ZHUH DOVR GLVDEOHG SHRSOH

-
- 6 ORWDELQW\ 7KH 7UDQVSRUW \$FFHVVLELQW\ *DS
ZZZ PRWDELQW\ RUJ XN PHGLD LZDLGK[N PRWDELQW\
UHSRUWBPDUFK BÀQDO SGI
- 7 ORWDELQW\ 7UDQVSRUW \$FFHVVLELQW\ *DS
ZZZ PRWDELQW\ RUJ XN PHGLD LZDLGK[N PRWDELQW\
UHSRUWBPDUFK BÀQDO SGI

)LQDOO\ WKH VROXWLRQV WKDW GLVDEOHG SH
ZHUH WHVWHG ZLWK WKH ZLGHU SXEOLF WKURX
UHSUHVHQWDWLYH VXUYH\ RI GLVDEOHG SHRSO
:H KRSH WKH UHFRPPHQGDWLRQV PDGH E\ GLVD
WKLW UHSRUW ZLOO KHOS GHFLVLRQ PDNHUV C
WUDQVSRUW DQG SODQQLQJ WHDPV DQG WKH Z
DQG VWUHHWV EHWWHU IRU SHRSOH

Barriers faced by disabled people

Many disabled people face barriers when walking and wheeling

RI GLVDEOHG SHRSOH LQ WKH 8. WROG XV W
SUREOHPV UHDFKLQJ WKHLU GHVWLQDWLRQ GX
RI WKH HQYLURQPHQW DURXQG WKHP RQ D W\S
ZKHHOLQJ MRXUQH\ 7KLV LQFUHDVHG WR IR
LPSDLUPHQWV RU OHDUQLQJ GLVDELOLWLHV
KHDULQJ SHRSOH DQG IRU EOLQG RU YLVXDO
7KH OLNHOLKRRG RI H[SHULHQFLQJ SUREOHPV
EHFDXVH RI SRRU DFFHVVLELOLW\ LV VLJQLÀFD
ZRPHQ 3HRSOH RI FRORXU DQG SHRSOH OLNHO
LQFRPHV RU QRW LQ HPSOR\PHQW

,W LV QRW RQO\ SK\VLFDU EDUULHUV WKDW DFF
DQG ZKHHOLQJ \$ WKLUG RI GLVDEOHG SHRS
DUH DIUDLG RI QHJDWLYH FRPPHQWV IURP RWK
SK\VLFDU RU PHQWDO KHDOWK FRQGLWLRQ ZKH
\$JDLQ ZH IRXQG WKH OLNHOLKRRG RI EHLQJ DI
FRPPHQWV LV DOVR VLJQLÀFDQWO\ JUHDWHU IR
SHRSOH OLNHO\ WR EH RQ ORZHU LQFRPHV RU

1RW KDYLQJ D VXLWDEOH PRELOLW\ DLG FDQ D
UHPRYH WKH DELOLW\ WR WUDYHO VDIHO\ DQG
GLVDEOHG SHRSOH QRW UHTXLULQJ D PRELOLW
GLVDEOHG SHRSOH DUH QRW DEOH WR JHW DFF
WR ZDON RU ZKHHO 'LVDEOHG 3HRSOH RI FROR
OLNHO\ WR QRW EH DEOH WR JHW DFFHVV V
ZDON RU ZKHHO LQ FRPSDULVRQ WR GLVDEOHG

´, SODQ DOO P\ MRXUQH\ V DQG UHFF\ WKHP , I
, .OO H[SHULHQFH D VHQVRU\ RYHUORDG DQG IH
6PHOOV VRXQGV OLJKWV DQG ORWV RI SHRSO
%HFDXVH , .P QRW SK\VLFDOO\ GLVDEOHG , KHD
WR ZKDW , QHHG \$QG , VWUXJJOH ZLWK SHRSO
FRQWUROOLQJ , FDQ·W KHOS LW , W·V DZIXO W

Swansea workshop participant

The cost-of-living crisis is making this situation worse

'LVDEOHG SHRSOH DUH DOPRVW WZLFH DV OLNH
QRQ GLVDEOHG SHRSOH DQG WKUHH WLPHV DV
LQDFW\LYHH FRVWV ... PRUH RQ DYHUDJH D PRQ
GLVDEOHG PHDQV WKH FRVW RI OLYLQJ FULVLV
DIIHFWV GLVDEOHG SHRSOH

:H IRXQG RI GLVDEOHG SHRSOH VDLG WKH\ K
WKH DPRXQW WKH\ WUDYHO EHFDXVH RI WKH U
)XUWKHUPRUH RYHU KDOI RI GLVDEOHG SHRSO
FRVW RI OLYLQJ LV DIIHFWLQJ WKHLU DELOLW
WRODFHV VXFK DV VKRSV KHDOWKFDUH VHUYLF

'LVDEOHG ZRPHQ DQG GLVDEOHG SHRSOH R
RU QRW LQ HPSOR\PHQW DUH VLJQLÀFDQW
GLVDEOHG PHQ DQG GLVDEOHG SHRSOH IURP RY
JURXS WR VD\ WKH\ KDYH UHGXFHG WKH DPRX
WKH ULVLQJ FRVWV RI OLYLQJ 2QFH DJDLQ WK
OLYLQJ FULVLV LV H[DFHUEDWHG IRU DOUHDG\

5HFRPPHQGDWLRQV WR HQDEOH GLVDEOHG SHR
VKDSH SROLF\ LQYHVWPHQW DQG GHOLYHU\

1. \$OO JRYHUQPHQWV DQG ORFDO DXWKRULWLH
panels of disabled people
2.)XOO\ HQJDJH ZLWK GLVDEOHG SHRSOH ZKHQ
DQG GHVLJQLQJ ZDONLQJ DQG ZKHHOLQJ VFK
3. &RPPLW WR ORQJ WHUP SODQV WR GLYHUVLIV
SODQQLQJ VHFWRUV

**Solution 2: Create long-term dedicated pavement
funding to maintain and improve pavements**

,W ZDV IHOW E\ SDUWLFLSDQWV WKDW SDYHPHO
PRUH EURDGO\ DUH RIWHQ LJQRUHG E\ JRYHUQ
RWKHU WUDQVSRUW PRGHV HVSHFLDOO\ LQ PD
DQG LQFOXVLYH ([DPSOHV GLVFXVVHG LQ WKH
WKH ODFN RI HIIRUW WR LPSURYH ZDONLQJ DQO
DXWKRULWLHV LQWURGXFH ORZ WUDIÀF QHLJKE
ZLQWHU ZLWKRXW JULWWLQJ SDYHPHQWV DQG
DGGUHVVLQJ FUDFNHG DQG XQHYPHQ SDYHPHQW

' ,W·V YHU\ IUXVWUDWLQJ VHHLQJ EHDXLIXO V

5HFRPPHQGDWLRQV WR PDLQWDLQ DQG LPSURYH

1. &UHDWH D ORQJ WHUP GHGLFDWHG SDYHPHQW SDYHPHQWV DUH EHWWHU PDLQWDLQH DQG
2.)XQG IRRWZD\ LPSURYHPHQWV ZKHQ LPSOHPHQW QHLJKERXUKRRGV
3. 6WUHQJWKHQ QDWLRQDO JXLGDQFH IRU LQFO
4. ,PSURYH DQG IXOO\ HQIRUFH VWDQGDUGV IRU DFFHVVLELOLW\ GXULQJ URDGZRUNV

Solution 3: Stop pavement parking and manage pavement clutter

\$OO GLVDEOHG SDUWLFLSDQWV IHOW WKHUH ZD DQG PDQDJH SDYHPHQW FOXWHU 3DUWLFLSDQ DERXW SDYHPHQW SDUNLQJ HVSHFLDOO\ ZKHQ RU ZKHHO RXW LQWR WKH URDG WR JHW E\ FDY FRQFHUQV &OXWHU LV LQFUHDVLQJ RQ RXU V GLQLQJ HVSHFLDOO\ VLQFH WKH SDQGHPLF DC FKDUJHUV RQ SDYHPHQWV 7KLV QHHGV EHWWH HQVXUH DFFHVVLELOLW\ 2XU SDUWLFLSDQWV RI WULSSLQJ RU IDOOLQJ ZKHQ DWWHPSWLQJ W SDUNHG YHKLFOHV RQ SDYHPHQWV DQG PDQ\ ZI WKHLU KRPHV RQ ELQ GD\



'2XU SDYHPHQWV DUH FDU SDUNV μ

Manchester workshop participant

2XU VXUYH\ RI GLVDEOHG SHRSOH DFURVV WKH RI SHRSOH ZRXOG ÀQG SURKLELWLQJ YHKLFOHV XVHIXO IRU WKHP WR ZDON RU ZKHHO PRUH

Solution 5: Make way finding and journey planning tools work for disabled people

'LVDEOHG SHRSOH UHTXLUH D YDULHW\ RI GLIIF



' PLQXWHV HDFK ZD\ LV QRW LQFOXVLYH IRU

Online workshop participant

2XU 8. VXUYH\ IRXQG RI GLVDEOHG SHRSOH
V\ VWHP ZKLFK HQVXUHV PRUH HVVHQWLDO VHU
ZLWKLQ ZDONLQJ RU ZKHHOLQJ GLVWDQFH RI Z
EH XVHIXO IRU WKHP WR ZDON RU ZKHHO PRUH

5HFRPPHQGDWLRQV WR LPSURYH SODQQQLQJ

1. \$PHQG QDWLRQDO SODQQQLQJ JXLGDQFH WR H
GHYHORS PHQWV DUH EXLOW LQ WKH ULJKW O
HQRXJK KRXLQJ GHQVLW\ WR VXSSRUW VHUY
ZLWKLQ ZDONLQJ DQG ZKHHOLQJ GLVWDQFH
2. 'HYHORS VXSSOH PHQWU\ SODQQQLQJ JXLGDQ
ZDONLQJ DQG ZKHHOLQJ SUR[LPLW\ WKDW IXO
DFFHVVLELWLW\ DQG LQFOXVLRQ
3. (QVXUH ORFDO SODQV DQG GHFLVLRQV IDFLO
ZKHHODEOH QHLJKERXUKRRGV

Solution 7: Improve access to mobility aids

'LVDEOHG SDUWLFLSDQWV WROG XV WKDW KDYL
LV YLWDO WR JHW DURXQG LQGHSHQQGHQWO\ H
ZKHHOLQJ 0DQ\ SDUWLFLSDQWV KDG SHUVRQDO
GLGQ·W XQGHUVWDQG KRZ WR JHW D PRELWLW\
WR DFFHVV RQH WKDW IXOO\ PHW WKHLU QHHG
WLPH WR JHW WKH ULJKW PRELWLW\ DLG

2XU VXUYH\ IRXQG WKDW RI GLVDEOHG SHRS
ZRXOG ÀQG LW XVHIXO IRU WKHP WR ZDON RU Z
HYHU\RQH ZKR UHTXLUHV D PRELWLW\ DLG LV J
DQG DGylFH WR JHW DFFHVV WR RQH WKDW PH

5HFRPPHQGDWLRQV IRU DFFHVV WR PRELQW\ D

1.

1.

'LVDEOHG &LW
([HFXWLYH VXF

Solution 9: Improve the integration of walking and wheeling with public transport

0RVW GLVDEOHG SHRSOH VHH ZDONLQJ DQG ZKH
EHIRUH DQG DIWHU RI WUDYHOOLQJ E\ EXV WU
WUDQVSRUW 'LVDEOHG SDUWLFLSDQWV WROG
ZHUH LPSURYHG DQG PDGH PRUH DFFHVVLEOH V
ZDONLQJ DQG ZKHHOLQJ WR IURP DQG DW SXEOL
7KH :DONLQJ DQG &\FOLQJ ,QGH[LQ IRXQG
EHOLHYH WKH JRYHUQPHQW VKRXOG LQYHVV PR

5HFRPPHQGDWLRQV IRU LPSURYLQJ LQWHJUDWL

1. ,PSURYH DQG DGHTXDWHO\ UHVRXUFH SXEOL
2. (QVXUH IXOO\ DFFHVVLEOH ZDONLQJ DQG ZKH
RQ SXEOLF WUDQVSRUW LQFOXGLQJ VWDWLR
ZKHUH GLVDEOHG SHRSOH QHHG WR FRQQHFV

Next steps

7KLV JXLGDQFH SURYLGHV DQ RSSRUWXQLW\ IR
DQG WKH WUDQVSRUW DQG SODQQLQJ VHFWRUV
GLVDEOHG SHRSOH DQG SXW GLVDEOHG SHRSOH
LQYHVVPHQW DQG GHOLYHU\

:H EHOLHYH ZDONLQJ DQG ZKHHOLQJ VKRXOG E
PRGH RI WUDYHO DFURVV WKH 8. (YHU\RQH VKI
WR ZDON RU ZKHHO LQGHSHQQGHQWO\ DQG HQMF
WKHLU QHLJKERXUKRRG IHHOLQJ VDIH DQG FRI

,W LV LPSHUDWLYH WKDW ORFDO DQG QDWLRQD
VHFWRU DQG EXVLQHVVHV ZRUN WRJHWKHU WR
ZKHHOLQJ LQFOXVLYH DQG XQORFN WKH KXJH E
WKH HFRQRP\ DQG WKH HQYLURQPHQW

:H FDOO IRU JRYHUQPHQWV DFURVV WKH 8. DQG
ZRUNLQJ WR LPSURYH SODFHV DQG WUDQVSRUV
ZDONLQJ DQG ZKHHOLQJ :H PXVW HQVXUH WKD
LQFOXVLRQ DQG HTXLW\ DW LWV KHDUW

